



Cancellation and Refund Policy

Training course registrations will not be confirmed until registration is complete and billing information is received in full.

In order to cancel or reschedule a confirmed training please submit an email request to corine@somza.co.za

Please submit all cancellation requests within 60 calendar days of registration and no later than 30 days prior to the scheduled course date in order to receive a full refund of paid registration fees.

No shows and cancellations not made within the specified cancellation period will incur the full cost of registration.

The SoMZA reserves the right to cancel any training course due to insufficient enrollment at least 30 calendar days in advance of the scheduled course date. Notice will be provided with the option to reschedule for a future course date or to receive a full refund of registration fees.

The SoMZA is not responsible for any expenses incurred by the customer if a training course is cancelled.

If a training class is cancelled due to any unforeseen circumstances such as weather or natural disaster, the customer is entitled to reschedule for a future training course.